



## **OUR PREMIER SERVICES**

At Premier Care Management of Georgia our team of experienced RN Care Managers provide the best possible care plans and solutions for seniors and families in times of challenge and need. We work closely with families and healthcare providers to facilitate a client-centered approach to caring for seniors or others facing health challenges.

To accomplish this objective, our Care Managers encourage as much independence as possible while addressing and resolving any safety or security issues that may emerge. Based upon a thorough and personalized assessment we work closely with seniors and families to implement care plans to enhance the quality of the client's life.

**At Premier Care Management of Georgia we provide, but not limited to the following services:**

### **CARE PLANNING**

- Comprehensive care assessment, planning and implementation
- Modification of plan in consultation with client and family, as circumstances change
- Complex problem-solving
- Liaison for families not local by provide long-distance care and oversight

### **CRISIS INTERVENTION**

- Helping clients navigate through the emergency department and hospitalizations
- Oversight of rehabilitation stays and ensuring that adequate care is available to the client.
- For families that live at a distance, we are a 24/7 emergency contact

### **HEALTH MANAGEMENT**

- Regular health check-ins and assessment
- Interact with the health care system effectively
- Escort client to medical appointments and serve as a strong advocate to doctors and healthcare providers
- Facilitate communication between doctor, client, and family
- Deliver specialized care services: monitoring complex medical conditions
- Management and oversight of home health and hospice services
- Medication review and management

## **ADVOCACY, EDUCATION AND SUPPORT**

- Providing coaching, guidance and support
- Client and family education and advocacy services
- Promoting the client's wishes with healthcare and other providers
- Represent the client as needed and ensuring that the client's needs are being adequately addressed

## **FINANCIAL**

- Working to identify cost savings options and ensure the preservation of client's assets
- Daily money management and/or consulting with client's accountant or power of attorney
- Provide information on federal and state entitlements
- Connecting client and families to local programs when appropriate
- Help clients and families with insurance concerns, claims, and applications
- Connect client and families to appropriate professionals and agencies as needed

## **STAFF MANAGEMENT**

- Researching and recommending appropriate in-home care services
- Home care plan review and oversight
- Family caregiver coaching and encouragement
- Arrange & monitor home care staff and services

## **HOUSING AND PLACEMENT**

- Assist clients to remain at home when possible
- Assist with appropriate placement
- Assisting with the client's move into or transition from a retirement community or nursing care facility

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